

Claire Corr, Labor Community Relations Specialist  
Sparrow Health System

Claire worked for Blue Cross Blue Shield of Michigan (BCBSM) from 1995 to 2014 where she held various positions within the company and the union. She gained most of her labor management relations experience when she held the position of union president of the BCBSM Unit of UAW Local 2256. Claire also held the title and position of Guide, Trustee, and Recording Secretary for UAW Local 2256, working with all nineteen different worksites that fall under the local union umbrella.

While working for BCBSM and UAW Local 2256, Claire attended many classes at the UAW Black Lake Education Center in Onaway, MI, earning certificates in Conflict Resolution, Membership Mobilization, TOP Bargaining and Arbitration, Union Awareness, Community Action Program, Roberts Rules of Order, and Financial Responsibilities. BCBSM executive management partnered with the UAW to develop a Joint Leadership Development Curriculum in the early 2000's. Out of this partnership, Working Effectively Together, Interest Based Problem Solving, ABC's of the Blues, Excellence in Leadership, and Leader to Leader were born. This curriculum was designed to impart the basic leadership fundamentals to union and management leaders; they gave leadership the tools to run the day to day business. As the union president of the BCBSM Unit UAW Local 2256, Claire was directly involved in the creation of these programs as well as acting facilitator. After the leaders attended the Development Curriculum, union and management joined together again to form Path Forward. This piece included a renewal workshop and allowed leaders to use the tools from the previous phase and to put the work into action. Claire was an integral part of constructing and expediting the Path Forward Curriculum.

Claire began her career with Sparrow Health System in June 2014 where she works with external labor unions, non-profit agencies, neighborhood groups, and city and state government personnel. Her primary constituency is centered around Sparrow in Lansing nevertheless; she provides outreach to Physicians Health Plan, Sparrow Ionia, Sparrow Carson City, Sparrow Clinton, and the Michigan Athletic Club. She is a member of the Saginaw Oakland Corridor Authority, sits on the board of directors for the Capital Area United Way, is the upcoming president for the Greater Lansing Old Newsboys Association, is a newly elected member to the MLMA board, and is active with her own neighborhood group. She is responsible for making the important and necessary contacts for Sparrow, the labor unions, and community groups to make certain everyone is happy! You could say Claire is Sparrow's "public relations liaison" as her position is all-encompassing when it comes to labor and community relations. Every day is different; a wonderful learning experience, and extremely rewarding.